



STEVE SISOLAK  
Governor

## NEVADA GAMING CONTROL BOARD

1919 College Parkway, P.O. Box 8003, Carson City, Nevada 89702  
555 E. Washington Avenue, Suite 2600, Las Vegas, Nevada 89101  
3650 S. Pointe Circle, Suite 203, P.O. Box 31109, Laughlin, Nevada 89028  
557 W. Silver Street, Suite 207, Elko, Nevada 89801  
9790 Gateway Drive, Suite 100, Reno, Nevada 89521  
750 Pilot Road, Suite I, Las Vegas, Nevada 89119

J. BRIN GIBSON, *Chair*  
PHIL KATSAROS, *Member*  
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**FOR IMMEDIATE RELEASE**

### **NEVADA GAMING CONTROL BOARD IDENTIFIES AND INFORMS PATRON OF MISSED JACKPOT**

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**Contact:** Michael Lawton  
**Phone:** (775) 684-7776  
**Email:** [mlawton@gcb.nv.gov](mailto:mlawton@gcb.nv.gov)

The Nevada Gaming Control Board has secured the collection of a \$229,368.52 jackpot won by an out-of-state patron after a communications error on a progressive slot machine prevented the value of the jackpot from being known.

On the evening of January 8, 2022, casino patron Robert Taylor, a resident of Arizona, appeared to hit a jackpot on a progressive slot machine at Treasure Island Hotel & Casino in Las Vegas, Nevada. However, due to a communications error that occurred, the slot machine experienced a malfunction that prevented Mr. Taylor and casino personnel from realizing that a progressive jackpot had been won. By the time an extensive review of the slot machine and the communications technology was completed, confirming the jackpot had been won, Mr. Taylor had returned home to Arizona.

Immediately after confirmation that the patron had won the jackpot, multiple attempts to identify the patron by the casino were unsuccessful. At that point, the Board initiated an extensive investigation, conducted by multiple agents of the Board's Enforcement Division, to obtain the identity of the patron. The investigation included the review of multiple hours of surveillance footage across multiple gaming properties, numerous witness interviews, a study of electronic purchase records, and the analysis of rideshare data obtained from the Nevada Transportation Authority and a rideshare company. The exhaustive investigation resulted in successfully identifying the patron as Robert Taylor.

"The Nevada Gaming Control Board is charged with the strict regulation of the gaming industry, the protection of the gaming public, and ensuring that the industry benefits the State of Nevada. I commend the agents of the Enforcement Division, particularly Agent Dan Nuqui, for ensuring that the public trust in the gaming industry remains strong by spending countless hours over two weeks to ensure that a patron is awarded winnings owed to him," said James Taylor, Chief of the Board's Enforcement Division. "I'd also like to thank the Nevada Transportation Authority for their assistance in confirming the identity of the patron. This has been a great example of government working together for the benefit of the public."

On January 28, 2022, at approximately 1230 hours, Robert Taylor was officially notified of his \$229,368.52 jackpot. Mr. Taylor will collect his winnings at Treasure Island Hotel & Casino this weekend.

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*The Nevada Gaming Control Board governs Nevada's gaming industry through strict regulation of all persons, locations, practices, associations and related activities. The Board protects the integrity and stability of the industry through its investigative and licensing practices, and enforces laws and regulations, while holding gaming licensees to high standards. Through these practices, the Board is able to ensure the proper collection of taxes and fees that are an essential source of revenue for Nevada.*