

Regulation comment received from Aleta Dupree on October 30, 2020

Greetings Board Chair Sandra Douglass Morgan and Members.

Aleta Dupree for the record. (she, her).

I bring to you my thoughts and comments concerning the posted Workshop Agenda. Such pertain to matters involving personal appearances at gaming establishments for the opening of wagering accounts.

I speak to you simply as a member of the Public, not representing any business or industry members in any way. I am simply advocating for more user friendly options in the online and app based gaming space.

I relate to you a story. A little while ago I expressed interest in the possibility of a sports wagering account with accompanying mobile application. While I personally had no problem with appearing in person, the process to establish such account was indeed cumbersome and entailed some risk.

The paper form to apply for such account I had no problem with. However, this manual process did not afford me the option of funding such account using electronic means, such as bank draft. So I would have had to withdraw cash from an ATM machine, and pay a fee along with that, only to carry such cash across the room in order to fund my account.

I personally do not use cash at all, and I moved on, figuring this should change eventually. For a larger community perspective I do feel strongly that wagering is best accomplished in the regulated space overseen by your Board. More user friendly options need to be considered, including remote application and verification, and electronic transmission of funds.

COVID-19 is certainly a game changer, and I hope that this crisis will end sooner rather than later, and we can return to a sense of normal. I don't have a good answer for you as to the risks of virus transmission when engaging in cash transactions person to person. But certainly as people desire to wager from their homes or other non casino spaces, it is essential for policy to keep up with technology.

I have done some non gaming transactions where I identified myself remotely. These matters involved me uploading documentation with photographs, and current photos of myself. Such protocols surely could include video conversations, and biometrics. With this I believe that positive verification of identity can be achieved accurately and consistently.

I am able to create wagering accounts based in other states, of course I cannot place wagers unless I am physically present in that state, I am in full understanding of that. So too I advocate that people should be able remotely to create Nevada based wagering accounts. Then they can easily enjoy all of the options our regulated gaming space has to offer.

I ask of you as a Board, after considering the various feedback brought to you in this workshop, to bring regulations allowing fully remote activation and maintenance of wagering accounts forward for future action and approval.

Thank you.