



1 NGC Case No. 18-04

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STATE OF NEVADA

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BEFORE THE NEVADA GAMING COMMISSION

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NEVADA GAMING CONTROL BOARD,)

7

Complainant,)

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vs.)

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TERESA SERRANO,)

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Respondent.)

FINDINGS OF FACT
CONCLUSIONS OF LAW
AND ORDER

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The above-captioned matter came before the NEVADA GAMING COMMISSION (COMMISSION) on July 26, 2018, for an evidentiary hearing pursuant to Nevada Revised Statutes (NRS) 463.337 and 463.310(3). Respondent, TERESA SERRANO, being duly noticed of the hearing, appeared with her attorney, Kenneth W. Long, Esq. The NEVADA GAMING CONTROL BOARD (Board) appeared by and through its counsel, Michael P. Soms, Senior Deputy Attorney General.

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Having carefully reviewed and considered the evidence, including the arguments of the parties, the COMMISSION by affirmative unanimous vote of the four (4) COMMISSION members present found that the Board met its burden of proving the allegations set forth in the Complaint by a preponderance of evidence pursuant to Regulation 7.230(1). Therefore, the COMMISSION, believing it to be fully advised on the facts and issues before it, makes the following findings pursuant to NRS 463.310(6) and 463.3145:

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FINDINGS OF FACT

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- 1. That the COMMISSION has jurisdiction in this matter pursuant to NRS 463.310(3) and 463.337.

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- 1 2. That Respondent, TERESA SERRANO, is registered with the Board as a
2 gaming employee and, as such, is subject to the provisions of the Nevada
3 Gaming Control Act and the Regulations of the COMMISSION.
- 4 3. That on or about December 25, 2017, Respondent was a registered gaming
5 employee employed by and working as a cage cashier at the Hard Rock Hotel
6 and Casino.
- 7 4. That the Las Vegas Sands, LLC, dba Venetian Resort Hotel Casino/Palazzo
8 Resort Hotel Casino (Venetian), is a Nevada licensed gaming establishment
9 holding a nonrestricted gaming license.
- 10 5. That on or about December 25, 2017, Respondent redeemed several TITO
11 vouchers that were provided to her by her husband, Romeo Serrano, using a
12 Venetian TITO redemption kiosk.
- 13 6. After redeeming the TITO vouchers, Respondent walked away from the
14 TITO redemption kiosk with the resulting cash.
- 15 7. The TITO vouchers redeemed by Respondent were improperly obtained by
16 Respondent's husband, Romeo Serrano, during his employment at the
17 Venetian as a slot manager.
- 18 8. Respondent knew that her husband, Romeo Serrano, found the TITO
19 vouchers on the Venetian gaming floor.
- 20 9. Board agents discovered two (2) stacks of U.S. currency in the amounts of
21 \$1,052.00 and \$879.00 in Respondent's purse that equate to the dollar
22 amount of TITO vouchers redeemed by Respondent on December 25, 2017.
- 23 10. Respondent knew that the TITO vouchers redeemed by her on December 25,
24 2017 were not the property of Respondent or her husband.
- 25 11. On or about May 2, 2018, Respondent signed a Guilty Plea Agreement
26 whereby she agreed to plead guilty to Conspiracy to Commit Theft arising
27 from her unlawful redemption of a \$921.00 TITO voucher on December 25,
28 2017 belonging to the Venetian.

1 CONCLUSIONS OF LAW

2 12. That pursuant to NRS 463.337(2):

3 2. The Commission may revoke the
4 registration of a gaming employee if the
5 Commission finds, after a hearing as provided in
6 NRS 463.310 and 463.312 to 463.3145, inclusive,
7 that the gaming employee . . . , subsequent to being
8 registered as a gaming employee:

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10 (d) Committed, attempted or conspired to
11 commit larceny or embezzlement against a gaming
12 licensee or upon the premises of a licensed gaming
13 establishment.

14 13. Respondent, a registered gaming employee, committed, attempted or
15 conspired to commit larceny or embezzlement against the Venetian or upon
16 the premises of the Venetian.

17 14. Should any of the foregoing Conclusions of Law be deemed Findings of Fact,
18 they shall be so construed.

19 ORDER

20 Based on the preceding and in accordance with NRS 463.337(2):

21 IT IS HEREBY ORDERED that Respondent's registration as a gaming employee is
22 revoked effective July 26, 2018.


23 DATED this 26th day of July 2018.

24 NEVADA GAMING COMMISSION

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26 TONY ALAMO, M.D., Chairman

27 Submitted by:

28 ADAM PAUL LAXALT
Attorney General

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