

NEVADA GAMING CONTROL BOARD

DISPOSITION MAY 2020 MEETING

NEVADA GAMING CONTROL BOARD MEETING

IN COMPLIANCE WITH THE GOVERNOR'S EMERGENCY DIRECTIVE #006, DATED MARCH 22, 2020, THE MAY 2020 MEETING OF THE NEVADA GAMING CONTROL BOARD WAS CONDUCTED BY MEANS OF ELECTRONIC COMMUNICATION.

Wednesday, May 6, 2020

9:00 A.M •

- Public Comments
- · Approval of Prior Month GCB Disposition
- Nonrestricted Items #01-05-20 through #06-05-20
- Restricted Items #01-05-20 through #14-05-20
- New Game(s) Final Approval
- Casino/Player Dispute Appeals Pursuant to NRS 463.363
- Public Comments

Members Present:

Sandra Douglass Morgan, Chairwoman (via video) Terry Johnson, Member (via video) Phil Katsaros, Member (via video)

DISPOSITION INDEX MAY 2020

2054696 Alberta LtdR #1	John D. Gaughan Irrevocable Dynas Josbro, Inc	
7-11 Store #20272R #14	Joslin, Robert Frederick	
7-11 Store #32130	dodini, redore redorior	ι ν πο
7-11 Store #38531R #4	Kamboj, Harjinder Singh	R #4
7-11 0000 1	ramboj, riarjindor omgri	Түнт
Adams, Hiroe SasakiR #2	M Food Mart	
Adams, Terry EugeneR #2	Mar-Lar-Char, Inc	NR #3
AP Gaming Voteco, LLC NR #4	Michael J. Gaughan Family, LLC	NR #2
	Moulin Rouge Hotel & Casino	NR #5
Big Dog's Café & Casino, Inc NR #3		
Bikini Bay Bar & NightclubR #1	NB 205 Holdings Ltd	R #1
Bikini Bay Bar LLCR #1	-	
Bonanza Lounge NR #3	Parlor, The	R #13
Brooks, Michael EugeneNR #1	Pizza Baron	R #3
Brooks, Timothy JohnNR #1	Pizza Baron Enterprises LLC	R #3
Bushno, John FrankR #1	PlayAGS, Inc. (PTC)	NR #4
	Pyramid Gas & Liquor	R #8
Campion, David Joseph NR #3	·	
Century Gaming TechnologiesNR #5, R #7, 8, 9	Rowan, Marc Jeffrey	NR #4
Crawford Coin, IncR #10, 11	Rainbow Club and Casino	NR #1
Crumbacker, Jess EdwinR #1	Riley, Bradley Norman	R #1
Crumbacker, Richard LeeR #1	Riley, Norman Herbert	
	RW Bonanza Lounge LLC	
D.A.P., LLCR#7		
Dosanjh, Rupinder SinghR #7	Sambur, David Benjamin	NR #4
	Sartini Gaming, LLC	R #13, 14
Estate of James W. JoslinR #6	Sasekhi, SyanneTaylor	R#2
	Speedee Mart #128	
Fifth Street Gaming, LLCNR #6	Speedee Mart, Inc	R #5
Gish, Christine MarieR#1	Terrible's #390	R #12
Green Valley Grocery #65R #10	Tompkins, Jeffrey Charles	
Green Valley Grocery #68R #11	•	
·	United Coin Machine Co	NR #5, R #7, 8, 9
HAR, Corp R#4		
·	Water Street Gaming LLC	NR #1
Jackpot Joanie's NR #3	Wegg, James Robert	
Jackpot Joanie's Casino NR #3	West Side Oasis	R #2
Jackpot Joanies R W, LLCNR #3	West Side Oasis, Inc,.The	
JETT Gaming LLCR #12	Western Hotel & Casino	
John D. Gaughan Irrevocable Dynasty Trust I NR #2		

DISPOSITION PUBLIC COMMENTS AGENDA MAY 2020 PAGE 1

This public comment agenda item is provided in accordance with NRS 241.020(2)(c)(3) which requires an agenda provide for a period devoted to comments by the general public, if any, and discussion of those comments. No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken. Comments by the public may be limited to three minutes as a reasonable time, place and manner restriction, but may not be limited based upon viewpoint.

PUBLIC COMMENTS AND DISCUSSION: Refer to Public Comments Attachment 1.

DISPOSITION APPROVAL OF PRIOR MONTH GCB DISPOSITION MAY 2020 PAGE 2

FOR POSSIBLE ACTION:

Pursuant to NRS 241.035, approval of:

Nevada Gaming Control Board Disposition for April 2020.

GCB DISPOSITION: APPROVED.

FOR POSSIBLE ACTION:

01-05-20 N20-0327 Re: 35213-01

01846-07

WATER STREET GAMING LLC, dba RAINBOW CLUB AND CASINO

122 WATER ST

HENDERSON, NV 89015

MICHAEL EUGENE BROOKS 75%

Member/Manager

TIMOTHY JOHN BROOKS 25%

Member/General Manager

APPLICATION FOR A NONRESTRICTED GAMING LICENSE

APPLICATION FOR LICENSURE AS MEMBERS, MANAGER, AND/OR KEY

EMPLOYEE

GCB RECOMMENDS:

APPROVAL, APPLICATIONS FOR TIMOTHY JOHN BROOKS AND MICHAEL EUGENE BROOKS WILL EXPIRE AT MIDNIGHT OF THE MAY 2021 NGC MEETING ON THE DAY THE ITEM IS HEARD: CONDITIONED:

- (1) A KEY EMPLOYEE APPLICATION FOR THE POSITION OF GENERAL MANAGER MUST BE REFILED WITHIN 60 DAYS OF ANY CHANGES IN THE PERSON OCCUPYING THAT POSITION.
- (2) THE SURVEILLANCE SYSTEM MUST BE REVIEWED BY THE NGCB ENFORCEMENT DIVISION, AND ADMINISTRATIVELY APPROVED WITHIN 60 DAYS OF ISSUANCE OF THE STATE GAMING LICENSE AND THEREAFTER BE MAINTAINED AT OR ABOVE THE STANDARDS WHICH ARE APPROVED.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

02-05-20 N20-0205 Re: 31164-01

MICHAEL J. GAUGHAN FAMILY, LLC

4201 MEADOWS LN LAS VEGAS, NV 89107

JOHN D. GAUGHAN IRREVOCABLE DYNASTY TRUST II

64.545273%

(Transferor)

JOHN D. GAUGHAN IRREVOCABLE DYNASTY TRUST I

64.545273%

(Transferee)

APPLICATION FOR A TRANSFER OF INTEREST

GCB RECOMMENDS: APPROVAL.

FOR POSSIBLE ACTION:

03-05-20 N19-0515 Re: 33807-01

08181-03

JACKPOT JOANIES RW, LLC, dba

JACKPOT JOANIES 714 N RAINBOW BLVD LAS VEGAS, NV 89107

and

10334-01 01577-12

MAR-LAR-CHAR, INC., dba JACKPOT JOANIE'S 1875 S DECATUR BLVD LAS VEGAS, NV 89102

and

16359-01 12157-02

BIG DOG'S CAFE & CASINO, INC., dba

JACKPOT JOANIE'S CASINO

6390 W SAHARA AVE LAS VEGAS, NV 89146

and

34893-01 03321-04

RW BONANZA LOUNGE LLC, dba

BONANZA LOUNGE 4301 E BONANZA RD LAS VEGAS, NV 89110

DAVID JOSEPH CAMPION

General Manager

APPLICATIONS FOR LICENSURE AS A KEY EMPLOYEE

GCB RECOMMENDS: APPROVAL.

FOR POSSIBLE ACTION:

04-05-20

N20-0374 Re: 32630-01

N20-0414

PLAYAGS, INC. (PTC)

5475 S DECATUR BLVD STE 100

LAS VEGAS, NV 89118

APPLICATION FOR AMENDMENT TO ORDER OF REGISTRATION

DAVID BENJAMIN SAMBUR

Beneficial Owner/Controlling Beneficial Owner

APPLICATION FOR FINDING OF SUITABILITY AS A BENEFICIAL OWNER AND

CONTROLLING BENEFICIAL OWNER

Re: 32784-01

AP GAMING VOTECO, LLC 5475 S DECATUR BLVD STE 100

LAS VEGAS, NV 89118

MARC JEFFREY ROWAN 51%

(Transferor)

DAVID BENJAMIN SAMBUR 51%

. (Transferee)

APPLICATION FOR A TRANSFER OF INTEREST

GCB RECOMMENDS: APPROVAL, FIFTH REVISED ORDER OF REGISTRATION, DRAFT #1.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

05-05-20

N20-0401 Re: 04789-01

04650-17

UNITED COIN MACHINE CO., dba

CENTURY GAMING TECHNOLOGIES, db at

MOULIN ROUGE HOTEL & CASINO

840 W BONANZA RD LAS VEGAS, NV 89106

APPLICATION FOR A NONRESTRICTED GAMING LICENSE

(SLOT MACHINES ONLY)

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) THE LOCATION IS LIMITED TO THE OPERATION OF SLOT MACHINES.

FOR POSSIBLE ACTION:

06-05-20 N20-0366 Re: 32055-01

02424-07

FIFTH STREET GAMING, LLC, db at

WESTERN HOTEL & CASINO

899 FREMONT ST LAS VEGAS, NV 89101

APPLICATION FOR NONRESTRICTED GAMING LICENSE

(SLOT MACHINES ONLY)

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) THE LOCATION IS LIMITED TO THE OPERATION OF SLOT MACHINES.

FOR POSSIBLE ACTION:

01-05-20 R20-0159 Re: 35126-01

20405-03

BIKINI BAY BAR LLC, dba 15 Machines

BIKINI BAY BAR & NIGHTCLUB 1955 S CASINO DR STE A114

LAUGHLIN, NV 89029

CHRISTINE MARIE GISH 51%

Member/Manager

JESS EDWIN CRUMBACKER 13%

Member

RICHARD LEE CRUMBACKER 13%

Member

7% JOHN FRANK BUSHNO

Member

NB 205 HOLDINGS LTD. 16%

Member

NORMAN HERBERT RILEY

President/Director

BRADLEY NORMAN RILEY Treasurer/Secretary/Director

2054696 ALBERTA LTD. 100%

Shareholder

NORMAN HERBERT RILEY 50%

President/Director/Shareholder

BRADLEY NORMAN RILEY 50%

Secretary/Treasurer/Director/Shareholder

APPLICATION FOR A RESTRICTED GAMING LICENSE

APPLICATION FOR LICENSURE AS MEMBERS AND/OR A MANAGER

APPLICATION FOR REGISTRATION OF NB 205 HOLDINGS LTD., AS A HOLDING COMPANY, AND FOR FINDING OF SUITABILITY OF NORMAN HERBERT RILEY, AND BRADLEY NORMAN RILEY, AS OFFICERS AND DIRECTORS, AND 2054696 ALBERTA LTD., AS A SHAREHOLDER

APPLICATION FOR REGISTRATION OF 2054696 ALBERTA LTD., AS AN INTERMEDIARY COMPANY, AND FOR FINDING OF SUITABILITY OF NORMAN HERBERT RILEY, AND BRADLEY NORMAN RILEY, AS OFFICERS, DIRECTORS,

AND SHAREHOLDERS

GCB RECOMMENDS: APPROVAL, CONDITIONED:

- (1) PRIOR TO THE ISSUANCE OF THE STATE GAMING LICENSE, THE LICENSEE SHALL ENTER INTO A SERVICE CONTRACT WITH A LICENSED SLOT ROUTE OPERATOR. THE TERM OF THE CONTRACT SHALL BE FOR AT LEAST A ONE YEAR PERIOD OF TIME.
- (2) CHRISTINE MARIE GISH, JESS EDWIN CRUMBACKER, AND RICHARD LEE CRUMBACKER SHALL DEMONSTRATE SUCCESSFUL COMPLETION OF A REGULATORY COMPLIANCE SEMINAR FOR RESTRICTED LICENSEES WHICH IS DEEMED ACCEPTABLE TO THE NGCB CHAIR OR THE CHAIR'S DESIGNEE WITHIN 120 DAYS OF THE ISSUANCE OF THE STATE GAMING LICENSE. THIS CONDITION MAY BE ADMINISTRATIVELY EXTENDED BY THE NGCB CHAIR OR THE CHAIR'S DESIGNEE.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

02-05-20 R18-0385 Re:

34503-01 00760-08

15 Machines

THE WEST SIDE OASIS INC., dba

WEST SIDE OASIS 808 W LAKE MEAD BLVD LAS VEGAS, NV 89106

HIROE SASAKI ADAMS President/Shareholder

34%

TERRY EUGENE ADAMS

33%

Secretary/Director/Shareholder

SYANNE TAYLER SASEKHI Treasurer/Shareholder

33%

APPLICATION FOR A RESTRICTED GAMING LICENSE

APPLICATIONS FOR LICENSURE AS OFFICERS, DIRECTOR, AND/OR

SHAREHOLDERS

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) PRIOR TO THE ISSUANCE OF THE STATE GAMING LICENSE, THE LICENSEE SHALL ENTER INTO A SERVICE CONTRACT WITH A LICENSED SLOT ROUTE OPERATOR. THE TERM OF THE CONTRACT SHALL BE FOR AT LEAST A ONE YEAR PERIOD OF TIME.

FOR POSSIBLE ACTION:

03-05-20 R20-0192 Re: 35155-01

14109-02

10 Machines PIZZA BARON ENTERPRISES LLC, dba

PIZZA BARON

1155 W 4TH ST STE 113 RENO, NV 89503

JEFFREY CHARLES TOMPKINS

Member/Manager

JAMES ROBERT WEGG 49%

51%

100%

Member/Manager

APPLICATION FOR A RESTRICTED GAMING LICENSE

APPLICATIONS FOR LICENSURE AS MEMBERS AND MANAGERS

GCB RECOMMENDS: APPROVAL.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

04-05-20 R20-0282 Re: 35190-01

35191-01

5 Machines

HAR, CORP., dba 7-11 STORE #38531

6580 N LOSEE RD

NORTH LAS VEGAS, NV 89086

HARJINDER SINGH KAMBOJ

President/Secretary/Treasurer/Director/Shareholder

APPLICATION FOR A RESTRICTED GAMING LICENSE

APPLICATION FOR LICENSURE AS SOLE OFFICER, DIRECTOR, AND

SHAREHOLDER

GCB RECOMMENDS: APPROVAL.

FOR POSSIBLE ACTION:

05-05-20 R20-0086 Re: 17602-01

35091-01

7 Machines

SPEEDEE MART, INC., dba SPEEDEE MART #128 880 W SUNSET RD HENDERSON, NV 89011

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) THE SURVEILLANCE SYSTEM AND/OR MIRROR(S) MUST BE INSPECTED AND APPROVED BY THE NGCB ENFORCEMENT DIVISION WITHIN 60 DAYS OF ISSUANCE OF THE STATE GAMING LICENSE AND THEREAFTER BE MAINTAINED AT OR ABOVE THE STANDARD THAT IS APPROVED.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

06-05-20 **R20-0329** Re: 05336-01

JOSBRO, INC., (dba Four Mile Bar) 3650 S BOULDER HWY LAS VEGAS, NV 89121

ESTATE OF JAMES W. JOSLIN

(Transferor)

(500 Shares

50%

50%

Common Stock)

ROBERT FREDRICK JOSLIN

(Transferee)

(500 Shares Common Stock)

APPLICATION FOR A TRANSFER OF INTEREST

GCB RECOMMENDS: APPROVAL.

FOR POSSIBLE ACTION:

07-05-20 R20-0229 Re: 04789-01

20528-01

UNITED COIN MACHINE CO., dba

CENTURY GAMING TECHNOLOGIES, db at

7-11 STORE #32130 4728 W CRAIG RD

NORTH LAS VEGAS, NV 89032

D.A.P., LLC Business Operator

RUPINDER SINGH DOSANJH

Member/Manager

APPLICATION FOR LICENSURE OF D.A.P., LLC, TO RECEIVE A

PERCENTAGE OF GAMING REVENUE FROM UNITED COIN MACHINE CO., DBA

100%

CENTURY GAMING TECHNOLOGIES, DB AT 7-11 STORE #32130

APPLICATION FOR LICENSURE AS SOLE MEMBER AND MANAGER

GCB RECOMMENDS: APPROVAL.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

08-05-20 R20-0256 Re: 04789-01

33205-02

3 Machines UNITED COIN MACHINE CO., dba

CENTURY GAMING TECHNOLOGIES, db at

PYRAMID GAS & LIQUOR

800 PRATER WAY SPARKS, NV 89431

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL.

FOR POSSIBLE ACTION:

09-05-20 R20-0182 Re: 04789-01

04647-11

4 Machines UNITED COIN MACHINE CO., dba

CENTURY GAMING TECHNOLOGIES, db at

M FOOD MART 500 KIETZKE LN RENO, NV 89502

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

10-05-20 R19-0421 Re: 10559-01

34941-01

7 Machines

CRAWFORD COIN, INC., db at GREEN VALLEY GROCERY #65

4880 W WINDMILL LN LAS VEGAS, NV 89139

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) THE SURVEILLANCE SYSTEM AND/OR MIRROR(S) MUST BE INSPECTED AND APPROVED BY THE NGCB ENFORCEMENT DIVISION WITHIN 60 DAYS OF ISSUANCE OF THE STATE GAMING LICENSE AND THEREAFTER BE MAINTAINED AT OR ABOVE THE STANDARD THAT IS APPROVED.

FOR POSSIBLE ACTION:

11-05-20 R19-0555 Re: 10559-01

34997-01

7 Machines CRAWFORD COIN, INC., db at

GREEN VALLEY GROCERY #68

501 W DALE AVE

HENDERSON, NV 89044

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) THE SURVEILLANCE SYSTEM AND/OR MIRROR(S) MUST BE INSPECTED AND APPROVED BY THE NGCB ENFORCEMENT DIVISION WITHIN 60 DAYS OF ISSUANCE OF THE STATE GAMING LICENSE AND THEREAFTER BE MAINTAINED AT OR ABOVE THE STANDARD THAT IS APPROVED.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

12-05-20 R20-0008 Re: 31072-01

35026-01

7 Machines JETT GAMING LLC, db at

TERRIBLE'S #390 3616 LAS VEGAS BLVD N LAS VEGAS, NV 89115

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL, CONDITIONED:

(1) THE SURVEILLANCE SYSTEM AND/OR MIRROR(S) MUST BE INSPECTED AND APPROVED BY THE NGCB ENFORCEMENT DIVISION WITHIN 60 DAYS OF ISSUANCE OF THE STATE GAMING LICENSE AND THEREAFTER BE MAINTAINED AT OR ABOVE THE STANDARD THAT IS APPROVED.

FOR POSSIBLE ACTION:

13-05-20 R20-0304 Re: 10753-01

20598-04

15 Machines

SARTINI GAMING, LLC, db at

THE PARLOR

7689 S VIRGINIA ST STE U

RENO, NV 89511

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL.

NGC DISPOSITION:

FOR POSSIBLE ACTION:

14-05-20 R20-0245 Re: 10753-01

03349-05

4 Machines

SARTINI GAMING, LLC, db at

7-11 STORE #20272 1620 EL RANCHO DR SPARKS, NV 89431

APPLICATION FOR A RESTRICTED GAMING LICENSE

GCB RECOMMENDS: APPROVAL.

DISPOSITION NEW GAME(S) - FINAL APPROVAL ITEMS MAY 2020 PAGE 15

FOR POSSIBLE ACTION:

NG01-05-20 D2019-0118

NEW GAME:

"RICOCHET POKER"

SUBMITTED BY:

30162-01

GALAXY GAMING 6767 SPENCER ST LAS VEGAS, NV 89119

TRIAL LOCATION:

03836-03

THE STRAT HOTEL, CASINO & SKYPOD

2000 LAS VEGAS BLVD S LAS VEGAS, NV 89104

REQUEST FOR FINAL APPROVAL

GCB RECOMMENDS: FINAL APPROVAL.

DISPOSITION CONSIDERATION OF CASINO/PLAYER DISPUTE APPEALS NRS 463.363 MAY 2020 PAGE 16

CONSIDERATION OF HEARING EXAMINER'S RECOMMENDATIONS REGARDING:

FOR POSSIBLE ACTION:

Case # 2019-1361R

Dolly Charest

٧.

Silver Legacy Resort Casino

HEARING EXAMINER RECOMMENDS:

Agent's decision denying payment of \$1000.00 be affirmed.

GCB DISPOSITION: REFERRED BACK TO HEARING EXAMINER.

DISPOSITION PUBLIC COMMENT AGENDA MAY 2020 PAGE 17

This public comment agenda item is provided in accordance with NRS 241.020(2)(c)(3) which requires an agenda provide for a period devoted to comments by the general public, if any, and discussion of those comments. No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken. Comments by the public may be limited to three minutes as a reasonable time, place and matter restriction, but may not be limited based upon viewpoint.

PUBLIC COMMENTS AND DISCUSSION: Refer to the Public Comments Attachment 2.

Bell, Marie

From:

Mike Byrne

Sent:

Tuesday, May 5, 2020 12:51 AM

To:

publiccomment

Subject:

Betting Thoroughbreds

During this Covid-19 crisis, I would like to wager on some thoroughbred races. But the casinos are shut in Nevada, and Betting Venues such as DRF Bets & TVG online betting are closed to Nevada residents.

It would be nice if Nevada's restrictions on these Venues were removed during the pandemic.

Please give this matter your consideration.

Thank you, Mike Byrne

Bell, Marie

From:

Alan Feldman <alan.feldman@unlv.edu>

Sent:

Wednesday, May 6, 2020 8:26 AM

To:

publiccomment

Subject:

Public Comment May 6

My name is Alan Feldman and I serve as Distinguished Fellow in Responsible Gaming at the International Gaming Institute at UNLV. Previously, during my 30 year career in the gaming industry working for both Mirage Resorts and MGM Resorts, I helped explain the industry's benefits, relevance, and importance to an often skeptical public around the world.

I also became extensively involved in problem gambling and responsible gaming issues. Today I serve as Chair of the Nevada State Advisory Committee on Problem Gambling and the Chair of the International Center for Responsible Gaming and am active in several US, Canadian and International PG/RG organizations.

As a Nevadan, I take great pride in the fact that Nevada has led the world in gaming practice, innovation and regulation for the entirety of the industry's commercial history. It is to our state that the world looks to find the latest policy advances through strict regulation of all persons, locations, practices and associations in the industry.

I am here today in response to the Industry Notice issued May 1 concerning health and safety guidelines for reopening. Responsible gaming constitutes an essential health and safety issue of critical importance to the industry and our state. It is therefore of critical importance to the public, the industry and the state that there is the inclusion of responsible gaming in the final health and safety guidelines for licensee reopening.

As our state confronts the health and safety issues of reopening, we must recognize that virtually all Nevadans entering casinos will have seen their financial situation decline. Our economic recovery should not include placing anyone in harm's way.

During these unprecedented times over the last 3 months, many customers may have experienced significant life events related to the pandemic that operators need to be cognizant of and have plans in place to address. Experiences that have traditionally been known to contribute to problem gambling may have been experienced by many returning customers, such as isolation, loss of income, loss of a loved one, or unemployment. These experiences may contribute to customers using gambling as an escape from the stress of the pandemic or as an attempt to recoup lost income.

It is vital that Nevada acknowledge this new reality in the context of gambling by encouraging licensees to enhance their responsible gaming programs to identify and appropriately respond to the unique circumstances created by COVID-19. This could include measures such as providing enhanced training to employees, creating specialized messaging for guests, and/or revalidating credit decisions.

Just as the guidelines previously issued by the GCB on this matter do not constitute new regulation, to be clear, I am not suggesting regulatory change but, rather, guidance so that licensees are encouraged to have player protection on their to-do list as the state reopens.

All of us at the University stand ready to support the Gaming Control Board, The Gaming Commission and the industry in any way we can to help facilitate recovery in a healthy and productive way and ensure that the public receives the necessary protections under these unique circumstances.

Thank you for your consideration.

Bell, Marie

From:

Jennifer Shatley < jennifer.shatley@unlv.edu>

Sent:

Wednesday, May 6, 2020 9:06 AM

To:

publiccomment

Subject:

Public Comment May 6th

Gaming Control Board

May 6th, 2020

Dear Chairwoman Morgan and Members of the Board,

I would like to submit the following public comment for the May 6, 2020 meeting of the Gaming Control Board.

My name is Jennifer Shatley. I previously served as the Vice President of Responsible Gaming Policies and Compliance for Caesars Entertainment and now consult for a multitude of stakeholders, including operators and problem gambling non-profit organizations. In addition, I serve as the President of the Nevada Council on Problem Gambling and as a Research Assistant at the International Gaming Institute.

Throughout my twenty-two year career, I have advocated within the gambling industry to deliver gambling in a socially responsible manner. My focus has been to promote safer industry practices and provide protections for those who experience harm. My objective was to be mindful of the business while creating protections for vulnerable populations.

I believe, given the current circumstances created by COVID-19, this pursuit is now more important than ever. Most customers that will be returning to the casinos will have experienced life events that research has proven contributes to problems with gambling responsibly, such as loss of employment, isolation, extreme levels of stress, or loss of a loved one.

Further, this pandemic has caused many Nevadans to experience at least a partial loss of their income and, in many cases, incur tremendous debt. This may lead to desperation to use gambling as a means to attempt to generate revenue, further contributing to their precarious financial situation.

As you issue guidelines to protect the health and safety of casino customers, I hope that you will include responsible gaming as an important component in your guidance to Nevada gaming licensees as the public health of Nevadans is just as important as the economic health of Nevada. Thank you for your consideration.

Best regards, Jennifer Shatley