



## NEVADA GAMING CONTROL BOARD

### MEETING NOTICE AND AGENDA

THE AUGUST 2022 MEETING OF THE NEVADA GAMING CONTROL BOARD WILL BE CONDUCTED IN-PERSON AND BY MEANS OF A REMOTE TECHNOLOGY SYSTEM. THE PUBLIC MAY ATTEND IN PERSON OR VIEW THE MEETING AT THE TIME NOTICED HEREIN BY LIVE STREAM LINK LOCATED AT: <https://gaming.nv.gov/index.aspx?page=145>. PUBLIC COMMENT MAY BE MADE IN PERSON AS SET FORTH BELOW IN THE PUBLIC NOTICE SECTION.

#### **NEVADA GAMING CONTROL BOARD MEETING**

**GAMING CONTROL BOARD OFFICES  
GRANT SAWYER BUILDING  
HEARING ROOM 2450  
555 EAST WASHINGTON AVENUE  
LAS VEGAS, NV 89101**

**Wednesday, August 10, 2022**

- 9:00 a.m.** • Public Comments
- Approval of Prior Month GCB Disposition
- Nonrestricted Items #01-08-22 through #08-08-22
- 1:00 p.m.** • Restricted Items #01-08-22 through #08-08-22
- New Game(s) - Final Approval
- Informational Item
- Public Comments

#### **NEVADA GAMING COMMISSION MEETING**

**GAMING CONTROL BOARD OFFICES  
GRANT SAWYER BUILDING  
HEARING ROOM 2450  
555 EAST WASHINGTON AVENUE  
LAS VEGAS, NV 89101**

**Thursday, August 25, 2022 at 9:00 a.m.**

#### **PUBLIC NOTICE**

*The public is hereby notified that items on this agenda may be taken out of order, two or more agenda items may be combined for consideration, and/or at any time an agenda item may be removed from the agenda or discussion delayed.*

*The Nevada Gaming Control Board and Nevada Gaming Commission will also take public comment on any matters within their jurisdiction, control or advisory power. Comments by the public may be limited to three minutes as a reasonable time, place and manner restriction, but may not be limited based upon viewpoint.*

*We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. If special arrangements for the meeting are necessary, please notify the Executive Secretary's office in writing at the Nevada Gaming Commission, P.O. Box 8003, Carson City, Nevada 89702-8003 or by calling (775) 684-7750 as soon as possible.*

*This agenda has been posted at the following locations: 1919 College Parkway, Carson City, Nevada; 555 East Washington Avenue, Suite 2600, Las Vegas, Nevada; on the official website of the State pursuant to NRS 232.2175; and on the Board's website at: <http://gaming.nv.gov/index.aspx?page=145>. The disposition agenda is also available following the Commission's meeting at the same site.*

*In the event there are supporting materials available for the items on this agenda, such materials will be made available at the meeting or may be requested pursuant to NRS 241.020(6) and (7) by contacting the Custodian of Records at P.O. Box 2008, Carson City, Nevada 89702 or at (775) 684-7760. Supporting materials may also be available on the Board's website at: <http://gaming.nv.gov/index.aspx?page=145>.*

*In the event a member of the public has technical difficulties with the connection to the meeting that is beyond the control of the Nevada Gaming Control Board or Nevada Gaming Commission, the meeting transcript will be available after adjournment of the meeting by submitting a request to: [transcriptrequests@qcb.nv.gov](mailto:transcriptrequests@qcb.nv.gov).*

*As a courtesy these proceedings will be video cast to the Nevada Gaming Control Board offices in Las Vegas, Grant Sawyer Building, Hearing Room 2450, 555 East Washington Avenue if the meeting takes place in Carson City and to the Nevada Gaming Control Board offices in Carson City, 1919 College Parkway if the meeting takes place in Las Vegas. In the event technical difficulties prevent these proceedings from being video cast, the Nevada Gaming Control Board or Nevada Gaming Commission, at its discretion, may conduct the meeting without the proceedings being video cast.*

INDEX  
AUGUST 2022

ii

---

7-11 Store #38994 .....	R #7	Jackson, Jeremy Peter .....	NR #2
ALST Casino Holdco, LLC .....	NR #6	JETT Gaming LLC .....	R #6
Betfair Group Limited .....	NR #2, 3	Joe E. Gardner Family Trust, The .....	NR #8
Betfair Interactive US LLC .....	NR #2	King, Matthew Wallis .....	NR #2
Bordertown, Inc. ....	NR #8	Konami Australia Pty Ltd .....	NR #7
Boyd Gaming Corporation (PTC) .....	NR #2, 6	Konami Gaming, Inc. ....	NR #7
Boyd Interactive Gaming Holdings, L.L.C. ....	NR #2	Konami Holdings Corporation (PTC) .....	NR #7
Boyd Interactive Gaming, Inc. ....	NR #2	Kular, Gurpaul Singh .....	R #1
Bybee, Mark Burrell .....	NR #5	Levalley-Hunter, Lenee Maureen .....	R #3
Bybee, Shane Arthur .....	NR #5	Lucky Strike .....	NR #1
California Hotel and Casino .....	NR #6	M.B. Bybee Co., Inc. ....	NR #5
Cawley, Michael Edward .....	NR #2	M.B. Bybee, Jr. Revocable Trust .....	NR #5
Century Gaming Technologies .....	R #5, 8	McGann, Gary William .....	NR #2
Circle K #2622004 .....	R #1	MFE, Inc. ....	R #1
Circle K Store #2709551 .....	R #5	Nevada Casino Holdings, LLC .....	NR #4
Coast Casinos, Inc. ....	NR #6	Nevada Restaurant Services, Inc. ....	R #4
Cutter, Paul Alexander .....	NR #2	Nevada Ugly .....	R #3
Dotty's #192 .....	R #4	Rushton, Paul Leighton .....	NR #2
Dr. Duck LLC .....	R #3	Sartini Gaming, LLC .....	R #3, 7
FanDuel Group Parent LLC .....	NR #2	Sporting Exchange Limited, The .....	NR #2, 3
FanDuel Group, Inc. ....	NR #2, 3	Terrible's #399 .....	R #6
FanDuel Sportsbook .....	NR #2	Terrible's Gaming .....	R #6
Flutter Entertainment plc (PTC) .....	NR #2, 3	Traynor, Edward Martin .....	NR #2
Gardner, Alexander Reed .....	NR #8	TSE Holdings Ltd. ....	NR #2, 3
Gardner, Greg Mitchell .....	NR #8	United Coin Machine Co. ....	R #5,8
Gardner, Mitchell Scott .....	NR #8	Woody's Entertainment, Inc. ....	NR #1
Giancamilli, Andrew Emilio .....	NR #2	Zornes, David Russel .....	NR #4
Golden Gate Gasoline .....	R #2		
Golden Gate Petroleum of Nevada, LLC .....	R #2		
Hill, Jonathan Stanley .....	NR #2		
Hindman, John Robert .....	NR #2		
Howe, Amy Haveron .....	NR #2		
Hunter, Thomas Dow .....	R #3		
HWY 420 Liquor & Smoke .....	R #8		

**PUBLIC COMMENTS AGENDA  
AUGUST 2022  
PAGE 1**

---

This public comment agenda item is provided in accordance with NRS 241.020(2)(c)(3) which requires an agenda provide for a period devoted to comments by the general public, if any, and discussion of those comments. No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken. Comments by the public may be limited to three minutes as a reasonable time, place and manner restriction, but may not be limited based upon viewpoint.

**PUBLIC COMMENTS AND DISCUSSION:**

**APPROVAL OF PRIOR MONTH GCB DISPOSITION  
AUGUST 2022  
PAGE 2**

---

**FOR POSSIBLE ACTION:**

Pursuant to NRS 241.035, approval of:

Nevada Gaming Control Board Disposition for July 2022.

**GCB DISPOSITION:**

**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 3**

---

**FOR POSSIBLE ACTION:**

**FOR BOARD CONSIDERATION ONLY:**

01-08-22    N22-0549    Re: 30834-01  
31186-02  
WOODY'S ENTERTAINMENT, INC., dba  
LUCKY STRIKE  
444 E WILLIAM ST STE 8  
CARSON CITY, NV 89701

**APPLICATION FOR DETERMINATION THAT WOODY'S ENTERTAINMENT, INC.,  
DBA LUCKY STRIKE, MAY TRANSFER ITS NONRESTRICTED GAMING LICENSE  
WITHIN THE CARSON CITY REDEVELOPMENT AREA PURSUANT TO NRS 463.302,  
MOVING LOCATION OF ESTABLISHMENT AND TRANSFERRING LICENSE**

**GCB DISPOSITION:**

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**FOR POSSIBLE ACTION:**

02-08-22    N21-0450    Re: 35538-01  
N21-0451    FLUTTER ENTERTAINMENT PLC (PTC)  
N21-0452    BELFIELD OFFICE PARK  
N22-0287    BEECH HILL RD  
CLONSKEAGH DUBLIN 4 D04V972  
IRELAND

**APPLICATION FOR REGISTRATION AS A PUBLICLY TRADED CORPORATION**

**APPLICATION FOR FINDING OF SUITABILITY AS SOLE SHAREHOLDER OF  
BETFAIR GROUP LIMITED**

JEREMY PETER JACKSON  
Chief Executive Officer/Director

JONATHAN STANLEY HILL  
Chief Financial Officer/Director

GARY WILLIAM MCGANN  
Chairman of the Board

PAUL ALEXANDER CUTTER  
Chief Information Officer

**APPLICATIONS FOR FINDING OF SUITABILITY AS AN OFFICER AND/OR  
DIRECTOR**

MICHAEL EDWARD CAWLEY  
Chairman of the Audit Committee/Director

**APPLICATION FOR FINDING OF SUITABILITY AS A DIRECTOR – REQUEST TO  
WITHDRAW APPLICATION**

**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 4**

---

**Re:** 35539-01  
BETFAIR GROUP LIMITED  
(Flutter Entertainment plc (PTC) – 100%)  
WATERFRONT HAMMERSMITH EMBANKMENT  
CHANCELLORS ROAD  
LONDON W6 9HP  
UNITED KINGDOM

**APPLICATION FOR REGISTRATION AS AN INTERMEDIARY COMPANY**

**APPLICATION FOR FINDING OF SUITABILITY AS SOLE SHAREHOLDER OF THE  
SPORTING EXCHANGE LIMITED**

JEREMY PETER JACKSON  
Director

EDWARD MARTIN TRAYNOR  
Director

**APPLICATIONS FOR FINDING OF SUITABILITY AS A DIRECTOR**

**Re:** 35540-01  
THE SPORTING EXCHANGE LIMITED  
(Betfair Group Limited – 100%)  
WATERFRONT HAMMERSMITH EMBANKMENT  
CHANCELLORS ROAD  
LONDON W6 9HP  
UNITED KINGDOM

**APPLICATION FOR REGISTRATION AS AN INTERMEDIARY COMPANY**

**APPLICATION FOR FINDING OF SUITABILITY AS SOLE SHAREHOLDER OF TSE  
HOLDINGS LTD.**

JEREMY PETER JACKSON  
Director

EDWARD MARTIN TRAYNOR  
Director

**APPLICATIONS FOR FINDING OF SUITABILITY AS A DIRECTOR**

**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 5**

---

**Re:** 35541-01  
TSE HOLDINGS LTD.  
(The Sporting Exchange Limited – 100%)  
WATERFRONT HAMMERSMITH EMBANKMENT  
CHANCELLORS ROAD  
LONDON W6 9HP  
UNITED KINGDOM

**APPLICATION FOR REGISTRATION AS AN INTERMEDIARY COMPANY**

**APPLICATION FOR FINDING OF SUITABILITY AS MANAGING MEMBER OF  
FANDUEL GROUP PARENT LLC**

JEREMY PETER JACKSON  
Director

EDWARD MARTIN TRAYNOR  
Director

JONATHAN STANLEY HILL  
Director

**APPLICATIONS FOR FINDING OF SUITABILITY AS A DIRECTOR**

**Re:** 35542-01  
FANDUEL GROUP PARENT LLC  
(TSE Holdings Ltd. – 95.5%)  
(Boyd Interactive Gaming Holdings, L.L.C. – 4.5%)  
300 PARK AVENUE SOUTH, 14<sup>TH</sup> FLOOR  
NEW YORK, NY 10010

**APPLICATION FOR REGISTRATION AS AN INTERMEDIARY COMPANY**

**APPLICATION FOR FINDING OF SUITABILITY AS SOLE SHAREHOLDER OF  
FANDUEL GROUP, INC.**

AMY HAVERON HOWE  
Chief Executive Officer/Director

ANDREW EMILIO GIANCAMILI  
Chief Operating Officer

JEREMY PETER JACKSON  
Director

JONATHAN STANLEY HILL  
Director

**APPLICATIONS FOR FINDING OF SUITABILITY AS A KEY EXECUTIVE AND/OR  
DIRECTOR**

**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 6**

---

MATTHEW WALLIS KING  
Chief Executive Officer/Director

PAUL LEIGHTON RUSHTON  
Chief Financial Officer

**APPLICATIONS FOR FINDING OF SUITABILITY AS A KEY EXECUTIVE AND/OR  
DIRECTOR – REQUEST TO WITHDRAW APPLICATIONS**

**Re:** 35543-01  
FANDUEL GROUP, INC.  
(FanDuel Group Parent LLC – 100%)  
300 PARK AVENUE SOUTH, 14<sup>TH</sup> FLOOR  
NEW YORK, NY 10010

**APPLICATION FOR REGISTRATION AS AN INTERMEDIARY COMPANY**

**APPLICATION FOR LICENSURE AS SOLE MEMBER OF BETFAIR INTERACTIVE US  
LLC**

AMY HAVERON HOWE  
Chief Executive Officer/Director

ANDREW EMILIO GIANCAMILI  
Director

**APPLICATIONS FOR FINDING OF SUITABILITY AS AN OFFICER AND/OR  
DIRECTOR**

MATTHEW WALLIS KING  
Chief Executive Officer/Director

**APPLICATION FOR FINDING OF SUITABILITY AS AN OFFICER AND DIRECTOR –  
REQUEST TO WITHDRAW APPLICATION**



**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 7**

---

**Re:** 35544-01  
35545-01 (M)  
35546-01 (D)  
35547-01 (IS)  
BETFAIR INTERACTIVE US LLC, dba  
FANDUEL SPORTSBOOK  
(FanDuel Group, Inc. – 100%)  
6701 CENTER DRIVE WEST  
LOS ANGELES, CA 90045

**APPLICATION FOR LICENSURE AS A MANUFACTURER AND DISTRIBUTOR**

**APPLICATION FOR LICENSURE AS AN INFORMATION SERVICE**

**APPLICATION TO RECEIVE A PERCENTAGE OF GAMING REVENUE FROM  
SAM-WILL, INC.**

AMY HAVERON HOWE  
Chief Executive Officer/Manager

**APPLICATION FOR LICENSURE AS A KEY EXECUTIVE AND MANAGER**

MATTHEW WALLIS KING  
Manager

JOHN ROBERT HINDMAN  
Manager

**APPLICATIONS FOR LICENSURE AS A MANAGER – REQUEST TO WITHDRAW  
APPLICATIONS**

**GCB RECOMMENDS:**

**NGC DISPOSITION:**

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**FOR BOARD CONSIDERATION ONLY:**

**Q23-0050 Re:** 11982-01  
BOYD GAMING CORPORATION (PTC)  
(100% of Boyd Interactive Gaming, Inc.)  
6465 S RAINBOW BLVD  
LAS VEGAS, NV 89118

**APPLICATION FOR REGISTRATION WITH THE NEVADA GAMING CONTROL  
BOARD AS A MINORITY EQUITY INTEREST HOLDER**

**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 8**

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**Re:** 32102-01  
BOYD INTERACTIVE GAMING, INC.  
(100% of Boyd Interactive Gaming Holdings, L.L.C.)  
6465 S RAINBOW BLVD  
LAS VEGAS, NV 89118

**APPLICATION FOR REGISTRATION WITH THE NEVADA GAMING CONTROL BOARD AS A MINORITY EQUITY INTEREST HOLDER**

**Re:** 36092-01  
BOYD INTERACTIVE GAMING HOLDINGS, L.L.C.  
(4.5% of FanDuel Group Parent LLC)  
6465 S RAINBOW BLVD  
LAS VEGAS, NV 89118

**APPLICATION FOR REGISTRATION WITH THE NEVADA GAMING CONTROL BOARD AS A MINORITY EQUITY INTEREST HOLDER**

**GCB DISPOSITION:**

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**FOR POSSIBLE ACTION:**

**03-08-22      N21-0451      Re:** 35538-01  
FLUTTER ENTERTAINMENT PLC (PTC)  
BELFIELD OFFICE PARK  
BEECH HILL ROAD  
CLONSKEAGH DUBLIN 4 D04V972  
IRELAND

**APPLICATION FOR A CONTINUOUS OR DELAYED PUBLIC OFFERING**

**Re:** 35539-01  
BETFAIR GROUP LIMITED  
(Flutter Entertainment plc (PTC) – 100%)  
WATERFRONT HAMMERSMITH EMBANKMENT  
CHANCELLORS ROAD  
LONDON W6 9HP  
UNITED KINGDOM

**APPLICATION TO GUARANTEE SECURITIES AND HYPOTHECATE ASSETS IN CONJUNCTION WITH A DELAYED OR CONTINUOUS PUBLIC OFFERING**







**NONRESTRICTED AGENDA  
AUGUST 2022  
PAGE 12**

---

**Re:** 25347-01  
25695-02 (M)  
25852-02 (D)  
KONAMI AUSTRALIA PTY LTD  
28-40 LORD ST  
BOTANY, NSW 2019  
AUSTRALIA

KONAMI HOLDINGS CORPORATION (PTC) (Transferor)	100%
KONAMI CORPORATION OF AMERICA (Transferee)	100%
KONAMI CORPORATION OF AMERICA (Transferor)	100%
KONAMI GAMING, INC. (Transferee)	100%

**APPLICATIONS FOR TRANSFER OF INTEREST**

**Re:** 23719-01  
23717-01 (M)  
23718-01 (D)  
23716-01 (SR)  
KONAMI GAMING, INC.  
(Konami Corporation of America – 100%)  
585 KONAMI CIR  
LAS VEGAS, NV 89119

**APPLICATION FOR REGISTRATION AS AN INTERMEDIARY COMPANY**

**APPLICATION FOR LICENSURE AS SOLE SHAREHOLDER OF KONAMI AUSTRALIA  
PTY LTD**

**GCB RECOMMENDS:**

**NGC DISPOSITION:**

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**NEW GAME(S) – FINAL APPROVAL ITEMS  
AUGUST 2022  
PAGE 18**

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**FOR POSSIBLE ACTION:**

**NG01-08-22 D2022-0018**

**NEW GAME: "NEW PAN N9NE"**

**SUBMITTED BY:** 32870-01  
SCIENTIFIC GAMES  
6601 BERMUDA RD  
LAS VEGAS, NV 89119

**TRIAL LOCATION:** 03149-02  
PALACE STATION HOTEL & CASINO  
2411 W SAHARA AVE  
LAS VEGAS, NV 89102

**REQUEST FOR FINAL APPROVAL**

**GCB RECOMMENDS:**

**NGC DISPOSITION:**

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**INFORMATIONAL ITEM  
AUGUST 2022  
PAGE 19**

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Pursuant to subsection 4 of NRS 232.0081, a draft of the Nevada Gaming Control Board's language access plan is provided for the purposes of soliciting public comment on the plan. See attachment for the full draft.

**PUBLIC COMMENTS AGENDA  
AUGUST 2022  
PAGE 20**

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This public comment agenda item is provided in accordance with NRS 241.020(2)(c)(3) which requires an agenda provide for a period devoted to comments by the general public, if any, and discussion of those comments. No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken. Comments by the public may be limited to three minutes as a reasonable time, place and matter restriction, but may not be limited based upon viewpoint.

**PUBLIC COMMENTS AND DISCUSSION:**



STEVE SISOLAK  
Governor

## NEVADA GAMING CONTROL BOARD

1919 College Parkway, P.O. Box 8003, Carson City, Nevada 89702  
555 E. Washington Avenue, Suite 2600, Las Vegas, Nevada 89101  
3650 S. Pointe Circle, Suite 203, P.O. Box 31109, Laughlin, Nevada 89002  
557 W. Silver Street, Suite 207, Elko, Nevada 89801  
9790 Gateway Drive, Suite 100, Reno, Nevada 89521  
750 Pilot Road, Suite I, Las Vegas, Nevada 89119

J. BRIN GIBSON, *Chair*  
PHIL KATSAROS, *Member*  
BRITTNIE WATKINS, *Member*

### LANGUAGE ACCESS PLAN NRS 232.0081

#### 1. Purpose and Authority

Senate Bill No. 318 of the 81<sup>st</sup> Session of the Nevada Legislature (SB318) and the federal guidance for compliance with Title VI of the Civil Rights Act of 1964 both resolve that language should not be a barrier to accessing governmental programs and services. The preamble of SB318 establishes that “[persons with limited English proficiency require and deserve meaningful, timely access to government services in their preferred language.” Moreover, the bill explicitly states that it is the responsibility of government to provide that access:

State and local agencies and entities that receive public money have an obligation to provide meaningful, timely access for persons with limited English proficiency to the programs and services of those agencies and entities.

The Nevada Gaming Control Board (Board) is committed to complying with NRS 232.0081 and Title VI of the Civil Rights Act of 1964, 2 C.S. § 561 et seq. (Act 172 of 2006) to ensure meaningful access to government services and programs for individuals with limited English proficiency. The purpose of this document is to establish an effective plan for employees of the Board to follow when providing services to, or interacting with, individuals who have limited English proficiency. Following this Plan is essential to the success of the Board’s mission to govern Nevada’s gaming industry through strict regulation of all persons, locations, practices, associations, and related activities of the gaming industry.

**\*\*The Board notes that this specific version of its language access plan is a draft and may not be the final version of the Plan implemented by the .\*\***

#### II. General Policy

The Board recognizes that the population eligible to work in Nevada’s gaming industry includes individuals with limited English proficiency. It is the policy of the Board to ensure meaningful access to individuals with limited English proficiency. The Board will implement this Language Access Plan (Plan) to ensure that individuals with limited English proficiency can gain equal access to the industry that the Board regulates and communicate effectively with the Board. This Plan applies to all the Board’s programs and services, including,

It is the policy of the State of Nevada to grant access to services or programs to every person regardless of the person’s ability to speak, understand, read, or write English. The Board intends to take all reasonable steps to provide individuals with limited English proficiency with meaningful access to its services and programs. The Board seeks to reduce barriers by increasing its capacity to deliver services and benefits to people in their preferred languages.

To effectuate this Plan, the Board endorses the following policies:

- The Board is committed to equity and will take all reasonable steps to provide individuals with limited English proficiency with meaningful access to all of its services, programs, and activities.
- The Board, rather than the individual with limited English proficiency, is responsible for providing appropriate language services, regardless of the individual’s preferred language, at no cost to the individual.
- Employees of the Board who regularly interact with the public have a duty to identify and record language needs of individuals who indicate the need for language services.
- Use of informal interpreters, including, without limitation, a family member or friend of the person seeking services is prohibited. Minor children are prohibited from acting as interpreters.
- Employees are prohibited from suggesting or requiring an individual with limited language proficiency provide his or her own interpreter in order to receive a service from the Board.

## Nevada Gaming Control Board Language Access Coordinators

Tricia Bookhart  
Human Resources Manager  
702-486-2223  
[tbookhart@gcb.nv.gov](mailto:tbookhart@gcb.nv.gov)  
Judy Iannacchino  
Training & Diversity Officer  
702-486-2099  
[jiannacchino@gcb.nv.gov](mailto:jiannacchino@gcb.nv.gov)  
Michael Morton  
Senior Policy Counsel  
775-684-7792  
[mmorton@gcb.nv.gov](mailto:mmorton@gcb.nv.gov)

### **III. Profile of Clients of the Nevada Gaming Control Board**

The Board is committed to tracking the languages preferred for communication among the individuals with limited English proficiency whom the Board serves, so that the Board can better provide meaningful, timely access to the Board's services and programs without regard to any language impediments. The Board meets this commitment, in part, by hiring diverse individuals to mirror the global industry that it regulates

While the Board doesn't have any public-facing programs that serve residents of Nevada, the Board is acutely aware of its statutory duty established in NRS 463.0129 to protect the public – both residents of and visitors to Nevada – by strictly regulating all persons and locations that are given the privilege to participate in Nevada's gaming industry.

Pursuant to NRS 463.335, a person may not be employed as a gaming employee unless the person is registered as a gaming employee by the Board. With approximately 100,000 registered gaming employees in this State, this group of employees is the backbone of the industry that drives the economics of Nevada. Just as Nevada is preeminent global destination for visitors, it has become just as much of a global destination for those who choose to work in the industry. These individuals seek registration as a gaming employee with the Board only after attaining employment with a licensed gaming establishment. Therefore, this required "service" is only available – or in this case, required – of those who are employed by a gaming licensee and are statutory defined as a gaming employee (see NRS 463.0157)

The Board has been diligently working through a multi-year technology migration project, which includes a substantial overhaul of the online, public-facing application for gaming employee registrations. As the Board is in the middle of this technology project, the Board will build into the project the collection of the following information from the applicants for a registration as a gaming employee: 1) preferred language; 2) status as an indigenous person; and 3) refugee status. Specifically, the data will be collected through the online application process, whereby applicants for registration as a gaming employee will submit this demographic information through the application portal. It will be archived in the portal, and can be accessed by the Employee Registration Unit, Information Technology Section, and language access coordinators listed in Section II.

### **IV. Language Access Services and Procedures of the Nevada Gaming Control Board**

The Board has secured the language access services described in this section to enable individuals with limited English proficiency to access the Board's information required to become a registered gaming employee. The Board also makes every reasonable effort to offer these language access services to any member of the public who may be contacting the Board for any reason.



Oral and Written Language Services

The following employees of the Board have self-identified as having the ability to adequately and competently read, write, or speak a language other than English:

<b>Language</b>	<b>Employee</b>	<b>Division</b>	<b>Read</b>	<b>Write</b>	<b>Speak</b>	<b>Location</b>
Armenian		Audit	x	x	x	LV
		Investigations	x	x	x	LV
Cantonese		Audit			x	LV
		Audit			x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	LV
Chinese		Audit	x	x		LV
		Audit	x	x		LV
		Investigations	x	x	x	LV
French		Audit	x	x	x	RN
		Enforcement	x	x	x	LV
		Enforcement	x	x	x	LV
Ilocano		Audit	x		x	LV
Indonesian		Audit	x	x	x	RN
Japanese		Technology	x	x	x	CC
Korean		Audit	x	x	x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	LV
Laotian		Tax and License			x	LV
Mandarin		Audit			x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	LV
Mongolian		Audit	x	x	x	LV
Portuguese		Audit			x	LV
		Technology	x	x	x	LV
Russian		Audit	x	x	x	LV
		Investigations	x	x	x	LV
		Investigations	x	x	x	LV
Spanish		Audit	x	x	x	LV

		Administration	x	x	x	LV
		Administration	x	x	x	LV
		Audit	x	x	x	LV
		Enforcement	x	x	x	LV
		Technology	x	x	x	LV
		Tax and License	x	x	x	LV
		Enforcement	x	x	x	LV
		Enforcement	x	x	x	LV
		Enforcement	x	x	x	LV
		Enforcement	x	x	x	LV
		Enforcement	x	x	x	LV
		Enforcement	x	x	x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	RN
		Investigations	x	x	x	LV
		Investigations	x	x	x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	LV
		Audit	x	x	x	LV
Tagalog		Audit	x	x	x	LV
		Enforcement	x	x	x	LV
		Investigations	x	x	x	LV
		Investigations	x	x	x	LV
		Enforcement	x	x	x	LV
Thai		Audit	x	x	x	LV
Ukranian		Investigations	x	x	x	LV
Vietnamese		Enforcement	x	x	x	LV

If an individual who needs oral or written language services seeks to access the registration application or any other services offered by the Board and cannot be served by the Board's current language access services, the Board will utilize one of the active statewide contracts for translation and interpreter services offered by the State. The list of current statewide contracts for such services can be found [here](#).

#### Sign Language Services

If an individual who needs sign language services seeks to access information and services offered by the Board, the Board will utilize one of the active statewide contracts for translation and interpreter services offered by the State. The list of current statewide contracts for such services can be found [here](#)

#### Cultural Competency Resources

In 2022, the Board's Training & Diversity Officer conducted required training for each Board employee regarding cultural competency, diversity, and inclusion.

## **V. Implementing the Language Access Services of the Nevada Gaming Control Board**

The Board is committed to providing individuals with limited English proficiency full access to its programs. Towards this end, the Board requires its staff to follow the procedures described below to ensure meaningful access to available language services. The Board is committed to full compliance with these procedures and will provide staff with the training necessary to ensure that all staff are familiar with these procedures and recognize their importance to the Board's mission.

### Language Access Procedures

The following procedures should be followed to: 1) interact appropriately with individuals with limited English proficiency; 2) inform such individuals of the availability of language services; 3) determine individuals' preferred languages; and 4) record and track such language preferences so that this information can be used throughout interactions with Board staff

If, upon the implementation of the new online application for the registration of gaming employees described in Section III, an application for registration as a gaming employee is received that contains information noting that the individual's preferred language is not English, an employee of the Board's Employee Registration Unit should ensure that this individual is provided with the appropriate language services provided by the Board as described in Section IV.

The Board will use competent bilingual staff who are able to provide services directly to the individual in his or her preferred language without the need for an interpreter. If this direct service is not possible, staff should seek assistance from professional in-person or telephone interpreters by contacting the language access coordinators listed in Section II. The Board has authorized its staff to provide language services to communicate effectively even when such assistance has not been expressly requested.

### Language Access Quality Assurance

The Board is committed to ensuring that all language service providers it uses are qualified and competent to provide those services. Towards that end, the Board will be formulating policies and procedures to establish provider qualifications and track performance.

### Training

The Board believes that the appropriate provision of language services is vital to the fulfillment of its mission. Towards that end, the Board will ensure that its staff is familiar with this Plan.

## **VI. Evaluation of and Recommendations for the Language Access Plan of the Nevada Gaming Control Board**

The Board is committed to monitoring the performance of the above policies, procedures, and resources to ensure that the Plan is responsive to the needs of both the Board and the individuals regulated by the Board. The Board will review, evaluate, and update this Plan biennially.

This review will be conducted by the Board's language access coordinators listed in Section II. A large portion of future updates to this Plan will be conducted in collaboration with the Board's Human Resources Section to ensure that the list of Board staff who can competently read, write, or speak a language other than English is continuously updated. This will ensure that the Board's Employee Registration Unit has the most up-to-date information regarding the language access services the Board can provide in-house.

At this time, the Board does not foresee any budget implications regarding this Plan. Additionally, the Board does not have any proposed statutory amendments to chapter 232 of NRS at this time.