

<u>Category</u>	<u>Section</u>	<u>Quote From Standards</u>	<u>Scientific Games Feedback</u>
Wagering Accounts	5.225.2 (a)(3)	(3) The patron’s physical address, mailing address, and home telephone number; and	<p>Recommend “primary” telephone number since many people use only a mobile phone and no longer maintain a home phone.</p> <p>“(3) The patron’s physical address, mailing address, and home<u>primary</u> telephone number; and”</p>
Wagering Accounts	5.225.2 (b)(4)	(4) That the patron consents to the monitoring and recording by the gaming licensee and the board of the use of the wagering account.	<p>What purpose does the Board have for monitoring and recording patron wagering account activity? It would be more applicable to require consent to the gaming licensee monitoring/recording the use, and break out the Board access to a separate requirement for the licensee to provide in full all data related to a patron for investigative purposes.</p>
Wagering Accounts	5.225.8 (c)	8. Wagering account debits may be made to a wagering account by the following means: (c) Withdrawals ;	<p>Is there any guidance regarding what the Board considers a “withdrawal” according to this standard? Removal of funds at a licensee cashier cage? Access at a kiosk via secure personal ID? Cash out at an EGM?</p>
Wagering Accounts	5.225.8 (d)	8. Wagering account debits may be made to a wagering account by the following means: (d) Transfers to safekeeping or front money accounts held by the gaming licensee;	<p>Is it the expectation of the Board that the wagering account be a separate account from a front money account? Or is this regulation simply indicating that separate accounts are an option?</p>
Wagering Accounts	5.225.16	16. A gaming licensee shall ensure that its patrons have the ability, through their wagering account , to select responsible gambling options that include without limitation:	<p>It is possible that a licensee may need to employ an alternate method or third party service for either the wagering account or the responsible gaming component. Recommend changing as follows:</p> <p>“...shall ensure that its patrons have the ability, through their wagering account, to select responsible gambling options <u>associated with their wagering account</u> that include...”</p>